

# ANGELA MONTANA

132 Vincente Blvd. #7  
San Francisco, CA 94123  
415-987-6543  
amontana@pacbell.net

## WORK EXPERIENCE

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**04/2001 – present**                      ABC Employment Services                      **San Francisco, CA**

*Vocational Counselor*

- Contract with Worker's Compensation insurance companies to provide comprehensive vocational services and advocacy to injured workers seeking a return to the workforce. Services include conducting skills assessments, assisting with job searches, supportive counseling around career identity changes, advocating for services and benefits, and helping clients to formulate educational, financial and employment goals and plans. Conduct and document comprehensive social-vocational assessments. Collaborate with treating physicians, employers, and insurance claims adjustors on behalf of injured workers. Provide support in job placement, vocational skills mastery, and follow-up services to ensure job satisfaction, financial stability, medical feasibility of jobs, and competence.

**08/2001 – present**                      **Lakeshore Children's Hospital**                      **Palo Alto, CA**

*MSW Intern, Liver Transplant/ GI Unit*

- Conducted comprehensive psychosocial assessments for pediatric patients and families. Provided information and referral services for families whose children needed liver transplants and for families managing acute, chronic, and serious illnesses. Assessed families and patients for adaptation, coping, and resource access. Provided psychosocial support and counseling, including crisis intervention; long term care planning; illness management; grief and bereavement; individual and family supportive counseling; and community referrals. Co-facilitated support /educational group for pediatric patients awaiting or living with solid organ transplants and their families. Collaborated with multidisciplinary care team through multidisciplinary care rounds, unit meetings, and transplant patient selection forums. Worked within Family-Centered-Care model for patient care and assisted in planning for the program's hospital-wide expansion. Caseload included ethnically, geographically and socio-economically diverse patients in both inpatient and outpatient settings, and within numerous stages of the diagnosis/ illness/ recovery process.

**04/2001 – 08/2001**                      **RemCore Regional Center**                      **San Mateo, CA**

*Interim Case Manager*

- Re-established contact with families of people with developmental disabilities who had been absent from services and case management for at least. Coordinated person-centered service plans within clients' home communities within San Mateo County. Visited vocational and recreational program sites to assess progress and appropriateness, and engage in multi-disciplinary team planning. Advocated for educational programs and services, conducted needs assessments, and requested funding for needed resources within the community and in collaboration with an interdisciplinary team.

**10/2000 – 04/2001**                      **RemCore Regional Center**                      **San Mateo, CA**

*Social Work Intern*

- Provided comprehensive case management services to caseload of ten individuals with developmental disabilities and their families. Responsible for annual needs and psychosocial assessments, resource provision, and coordination of education, medical, behavioral psychological and social programming; crisis intervention; collaboration within interdisciplinary team; community education and development. Co-facilitated client education/socialization group.

**06/1997 – 04/2001**                      **DHS, Inc. Job Placement Services**                      **San Francisco, CA**

*Vocational Counselor*

- Managed caseload of 30 people with disabilities in training for, acquiring, and maintaining employment. Responsibilities included: negotiating and creating work-place accommodations; establishing community employer relations; coordinating resources; maintaining communication with referral sources; client advocacy; education, planning and goal setting; interpreting and describing client progress through documentation and conferences; assessing and determining job readiness, compatibility, and skills; mediating and resolving conflicts; problem solving; crisis intervention; behavior modification; and multi-disciplinary collaboration.